



## COMMERCIAL ELECTRICAL HOT CHOCOLATE SAHLEP AND MILK MACHINE

### USER MANUEL



MODELS: CS1-CS2-CS3-CS4-CS5-CS6-CS7-CS8



**Producer:** REMTA MAKİNA İTH. İHR. SAN. TİC. LTD. ŞTİ.

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## **1.PRESENTATION**

Dear user;

Our best thanks to you about you to choose our product and trust in us. Our products are used in lots of domestic cities like your choice. Our product is manufactured according to the standard rules. We kindly remind that you to read the user manual carefully for having the best performance against your expectations from the product and using for long time and be sure the other users read it, too. Please care about the rules written below before calling the service.

## **2.WARNINGS**

Please read this manual carefully and be sure the other users read it, before the product is installed and operated for first. The product will be out of warranty if you operate the device without reading the user manual. The user manual should be written carefully to install, use and the maintenance of the product that you have bought. The electrical circuit that you will plug in your product, should be suitable for the legislations. The faults are in your responsibility which are occurred by your electrical circuit. Please call the authorized service to have more information about the subjects that you have doubts or misunderstand. We wish you to have the best performance from the product. You will be charged when you want service next to you about this product.

## **3.DESCRPTION AND PURPOSE OF THE PRODUCT**

The device is produced to serve hot chocolate and sahep with heating the water to serve warm food which used in the industrial kitchen services (collective food services, restaurants, touristic places, buffets and etc.)

## 4. SAFETY DETAILS

- The device works with 220-230 Volt ~ 50-60 Hz electricity.
- If the electrical cable is damaged please contact with the service.
- The device should be switched off before plugged into the electricity.
- The all flammable solid and liquid materials (cloth, alcohol kinds, petrochemical materials, wooden materials, plastic materials and curtain) should be removed from the area that the device is operated.
- Do not clean the product under flowed and pressured water.
- The device can be used together with our other products in the same product serie. There has to be at least 30 cm between the each product.
- The device should be located and operated in a suitable for legislation and well aired place. Please check the instructions before locating and operating the device.
- The device is produced to use for industrial purposes and should be used by the well educated person.
- Noone should try to fix the device except the producer and the authorized service.
- If any flame occurs next to the device in the close location, please shut down the gas valves and the circuit breaker with out any panic. Use fire extinguisher. Never use water to extinguish the flame.
- The device should be plugged into the grounded socket out. Be sure that you have grounded line in your electricity circuit.
- All user should read the user manual.
- Keep away from the children.
- Do not use the device out its main purpose.
- Do not close the air flow holes of the device.
- The device should be located on a non-flammable surface.
- Do not operate it next to the hot machines.
- It has to be operated in a well aired place.
- Do not operate it under the sunlight directly.
- Do not operate the device with out any water. Otherwise the device becomes out of warranty.
- The lime on the resistance should be cleaned. Otherwise the device gets cracked and becomes out of warranty. Only use vinegar or lemon salt to clean the lime.
- Do not carry the device when it has hot water in it.
- Do not insert any conductive or insulation material inside of the device.
- Do not fill the tank with water more than the requirement.
- Please use heat resistant glove against its hot surfaces.

### **The things to do and the security warnings before using your hot chocolate, sahlep and milk machine.**

1. Please clean your device very well before using it for first time.
2. Check the device if there is any water in the water tank or not. Please check the transparent polycarbonate water level indicator which is located on the main body. If the device is operated without any water the resistance will be burnt. The damages are out warranty which are caused by operating the device without any water.

3. Please set your device on a dry surface.
4. The device works with 220-230 Volt ~ 50-60 Hz electricity.
5. The device should be plugged into the grounded socket out. Be sure that you have grounded line in your electricity circuit.
6. The grounded system of the electricity circuit should be made by an authorized person. The problems which caused by using the electricity circuit without grounded system are not our company's responsibility.
7. Do not pull the device its electric cable to plug out from the electric socket out. The damages on the electric cable can occur electrical shocks.
8. Do not pull the device its electric cable to plug out from the electric socket out. The damages on the electric cable can occur electrical shocks.

**WARNING! DANGEROUS RESULTS CAN BE SEEN WHEN THE SECURITY MEASURES ARE NOT TAKEN. OUR COMPANY DOES NOT ACCEPT ANY RESPONSIBILITY ABOUT THESE RESULTS.**

## **5. USING THE DEVICE**

### **5.1. FIRST USE:**

- Unpack the device from its box and check if it is damaged or not. Do not operate it if it is damaged..
- Take out the protection bands if there is.
- Clean well and carefully the parts of the device which touch directly to the food.
- Clean the device with dish detergent and dry it. do not let the water touches to the electrical parts.
- Do not clean the device in a dish washer.

### **5.2. USAGE:**

1. Unpack the device from its box.
2. Check the device if it is damaged or not. Contact with the transport company if it is damaged.
3. Before first use the polycarbonate tank should be cleaned with warm water (45-60 °C). You can clean the device with dish detergent.
4. Fill water from the transparent pipe which is located on the stainless steel body. Continue filling water till the water comes from the water evacuation pipe on the front of the device.
5. Drain the food into the polycarbonate tank. (Fill the food when the mixer is fixed. Do not fill the food when the mixer is not fixed) The liquid food enters inside of the device while you drain it when the mixer is not fixed. At this time the reductor can be damaged. So the device becomes out of warranty.
6. Plug in the device to the electricity socket out.
7. Set the thermostat as 90°C. Turn on the mixer switch.
8. Do not operate the device without any water.
9. The polycarbonate inner tank is for sahlep and chocolate. Prepare the food outside of the device and then drain it into the device.
10. The sahlep and chocolate tank is fixed and can not be removed.

## **5.1. REMOVING THE FOOD TANK**

1. Empty the food from the device.
2. Plug out the device from the electricity socket out.
3. Take out the mixer palettes. (Take care that the mixer shaft does not come out)
4. You can remove the food tank pulling to upward direction.
5. Clean the gasket which is on the food tank for every remove.

## **5.2. FIXING THE FOOD TANK**

1. Check the gasket if there is on the food tank or not.
2. If there is not any gasket on the tank fix the gasket.
3. Wet the surface of the gasket. Take out the mixer palettes.
4. You can place the food tank pushing to downward direction.
5. Place the mixer palettes.

## **5.3. CLEANING:**

- Plug out the device from the electricity socket before cleaning.
- The food tank should be cleaned very well after every use.
- Do not flow water to the electrical parts. Clean the main body with a wet cloth.
- Clean the tap very well.
- Do not clean the main body under flow water.
- Clean the lime on the resistance and the water tank using vinegar or lemon salt.

If you use any chemical cleaner the device will be damaged and out of warranty.  
If the lime is not be cleaned the device will be out of warranty.

## **5.4. CARRYING AND MOVING**

- Plug out the device from the electricity socket before carrying.
- It can be carried by human power.
- Do not bump or drop the device while you carry it.

## **5.5. MONTAGE:**

- The under set desk should be parallel with the ground and have adjustable legs when the device is used on it.
- The electricity circuit should be checked by authorized person and has to be connected to the circuit breaker that located at least 170 cm height.
- The electricity circuit should have a leakage current breaker as 30 mA.
- The device should be used with grounded electricity circuit.

## **5.6. EFFICIENCY USE**

- Switch off the device when it is out of use.
- Always keep the device clean.
- Please obey the directives written in the user manual.
- At 24 °C, you can have the best performance from the device.
- The device can work between -5 and +40 °C.

## **6. CLEANING AND MAINTENANCE**

### **6.1. CLEANING:**

- Clean the out surface with a sponge via using dish detergent and dry it out after every end of service beginning the first use.
  - Do not use nitric acid or any kind of CHEMICAL MATERIALS to clean the device.
  - Clean the lime on the resistance using via vinegar or lemon salt. If you use any chemical cleaner the device will be damaged and out of warranty.
- Always clean the lime.

### **6.2. MAINTENANCE:**

- Before any maintenance plug out the device from the electricity socket.
- Worn off parts should be replaced with the original exparts.
- The periodical maintenance should be done by the user.
- We recommend to maintenance for about per every 2 months according to the using frequency.
- It will be charged to user for maintenance even the device is warranty.

### **6.3. LIFE OF THE DEVICE**

The life of the device is about 10 years if it is used according to the recommendations in the user manual.

## 6.4. FAULTS AND FAULT SOLUTIONS

**1-** The device is connected to the electricity socket out but it is not working!

- Check the main circuit breaker,
  - Check the electric cable of the device,
  - Check the thermostat,
  - If the problem still continuous please call the authorized service.
- Do not struggle to fix it by your self.

### **2-Reductor is not turning!**

Reason: The shaft is not placed or removed.

Solution: Remove the shaft and place it correctly.

### **3-The resistance is not warming up!**

Reason: The thermostat has been adjusted low value.

Solution: Adjust the thermostat for a higher value.

Reason: The water in the stainless steel tank is decreased.

Solution: Fill water from the transparent pipe which is located on the stainless steel body.

Reason: The resistance is limed.

Solution: Clean the resistance with vinegar or lemon salt.

Reason: The resistance is damaged.

Solution: Call the technical service.

### **4-Liquid comes from the tank!**

Reason: The food tank is not placed or there is not a gasket.

Solution: Check the teh gasket and be sure that it is placed well or place it again.

Reason: The tank is fractured or broken..

Solution: Get a brand new food tank.

### **5- The tap is dribbling!**

Reason: There is some residual food in the tap.

Solution: Take of and clean the top of the tap.

## 6.5. SERVICE AND EXPART POINT

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You can find all communication information about our services in the link below.

**[www.remta.com.tr/yetkili-servisler](http://www.remta.com.tr/yetkili-servisler)**

## 7. TECHNICAL PROPERTIES AND THE LABELS

KOD Code	LİTRE Liter	ÜRÜN ÖLÇÜSÜ Product Dimensions	AĞIRLIK Weight	GÜÇ Power
CS1	9 lt	350*400*510mm	5,5 kg	1100 W
CS2	9 lt	350*400*510mm	5,5 kg	1100 W
CS3	5 lt	300*340*480mm	5 kg	1100 W
CS4	5 lt	300*340*480mm	5 kg	1100 W
CS8	9 lt	350*400*510mm	5,5 kg	1100 W
CS5	9 lt	370*420*550mm	6 kg	1100 W
CS6	15 lt	340*540*620mm	7,5 kg	1100 W
CS7	5 lt	310*300*460mm	5 kg	900 W

ELEKTRİKLİ SALEP ISITICISI		CE
<p>ÜRÜN KODU: CS2 (9 lt)</p> <p>MODEL: SILVER MODEL SALEP / HOT CHOCOLATE WARMER</p> <p>VOLTAJ / Voltage .....: 220 - 230 V 50-60 Hz</p> <p>AKIM / Nominal Current .....: 5 A</p> <p>GÜÇ / Power .....: 1100W</p> <p>ÜRÜN SINIFI / Product Class .....: I / IP 20</p> <p>AĞIRLIK / Weight .....: 5,5 KG</p> <p>EBAT / Dimensions .....: 350x400x510 mm</p>		
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**WARNING! GROUNDLED ELECTRICITY CIRCUIT**



## 8. PARTS DESCRIPTION

